



Korunda Pain Management Center
Opioid Addiction Clinic
Sheldon Cho, MD
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Fort Myers, FL 33912
Phone: (239) 591-2803 Fax: (239) 594-5637

Opioid Addiction Clinic

General Agreements

I. What you need to know about this clinic: IMPORTANT

1. We do not provide any emergency treatments or treat acute symptoms. You must be completely off any opioid and/or illicit drugs for at least 5 days or more or we will be unable to treat you.

Please, understand we are an outpatient addiction MAT (Medication Assisted Treatment) clinic for chronic and stable patients but NOT an urgent care or acute care facility. So, if you have any emergencies, please go to the ER or Park Royal Hospital, which provide 24h/7day care for addiction or psychological issues. You must be stable enough to be treated at this clinic.

Park Royal Hospital – Fort Myers, FL
9241 Park Royal Dr
Fort Myers, Florida 33908
TEL: 888-823-8087 (24hours/7days)

You will NOT BE REFUNDED if the physician gives you a service and you are positive with any illicit drug from today and on and you will be discharged immediately. If you believe this could be an issue or do not agree with these limitations, then please cancel this appointment with full refund before you see the physician.

2. We accept Medicare and most commercial insurances. We will help you find out if we are in-network and what your responsibility will be. The first initial consult is \$500.00 and we collect the same day of your appointment. Please consult your insurance company to verify your coverage before your visit if possible for any of your follow up appointments after the initial consultation. If you do not have insurance coverage, we will provide reasonable estimated cost of care in advance before initial evaluation.
3. We will help you find a local pharmacy to provide your Suboxone and other medication at reasonable cost also under friendly environment without any prejudice. You may

choose any pharmacy you prefer but try to only use one pharmacy and avoid any trouble with the pharmacist if possible.

4. Install GoodRx app at your cell-phone or use PC to visit www.goodrx.com to print out medication discount coupon which could help you to save money. Many large pharmacies do accept coupons for generic Suboxone film which is a fraction of the price compared to original brand name medication.
5. You are responsible for your medication and we may not replace any lost or stolen medication. If this happens, you should wait until your next scheduled appointment for any refills as this is not medical emergency.
6. If you abuse any illicit medication or are non-complaint while you are under our care, you will be discharged from this clinic and will not be allowed to return. You may go to the inpatient rehab center like Park Royal hospital for detoxification therapy for your safety. We focus our resources to stable patients who need long term care with reasonable cost and a friendly environment. You will be discharge immediately if you are positive with any illicit drug and will NOT BE REFUNDED.
7. We encourage you to get psychology or psychiatrist counseling and evaluation on a regular basis for better outcome. We will provide a list of specialists who have reasonable reputation upon your request. Always let us know first if have any issues or problems and we will listen and try to find solutions for you.
8. We will provide professional, fair and non-prejudiced treatment, adequate and accurate information on your treatment and services available. We will handle your information consistent with privacy legislation including discreet and confidential handling of your medical record.
9. Please do not be rude or violent to any of the staff and/or physicians. If you become unprofessional, we may not be able to provide you the best or care and this could be a reason to be discharged from this clinic.

II. PATIENT'S RIGHTS

Each participant shall have rights that include, but are not limited to, the following:

- a. The right to confidentiality as provided for in Title 42, Code of Federal regulations, Part 2.
- b. To be accorded dignity in contact with staff, volunteers, board members and other persons.
- c. To be accorded safe, healthful and comfortable accommodations to meet his or her needs.
- d. To be free from verbal, emotional, physical abuse and/or inappropriate sexual behavior.
- e. To be informed by the program of the procedures to file a grievance or appeal discharge.

- f. To be free from discrimination based on ethnic group identification, religion, age, sex, color, or disability.
- g. To be accorded access to his or her file.

III. NONDISCRIMINATION IN PROVISION OF SERVICES

Programs shall not discriminate in the provision of services on the basis of ethnic group identification, religion, age, sex, color, or disability, pursuant to Title VI of the Civil Rights Act of 1964 (Section 2000d, Title 42, United States Code), the Rehabilitation Act of 1973 (Section 794, Title 29, United States Code); the Americans with Disabilities Act of 1990 (Section 12132, Title 42, United States Code); Section 11135 of the California Government Code; and Chapter 6 (commencing with Section 10800), Division 4, Title 9 of the California Code of Regulations.

IV. CONFIDENTIALITY

Programs shall assure confidentiality of the participant and the participant's files and information in accordance with Title 42, Code of Federal Regulations, Part 2 and, when state funds are used, Health and Safety Code, Sections 11812(c) and 11977. A copy of the federal regulations shall be available at each program. The federal regulations can be obtained from:

Superintendent of Documents
U. S. Government Printing Office
Washington, D.C. 20402

A written statement regarding confidentiality when answering the telephone and confidentiality regarding files shall be included in the program's operations manual. Participant files shall be accessible only to authorized personnel.

Patient's Signature / Date

Witness Signature / Date